

Actions from East Area Panel meeting 07.09.23

Deadline for staff to respond: {9am on Thursday 9th November}

All staff please note *Date ACTION completed* refers to when the requested action is done (or planned to be done if outstanding) not this form is filled in.

Ref & Date Outstanding actions raised	Action	Officer	Response including what is completed & outstanding	Is Action Completed or Outstanding ?	Date Action completed or planned completion date?
EA1	Justine Harris to follow up with Dee Simson regarding action required on Sandhurst Avenue.	Justine Harris	Outstanding	Outstanding	
EA2	Ben D'Montigny to be given update on parking permits.	Unclear – update was requested from Transport & Sustainability Committee	See below for clarification Ben D'Montigny elaborated on the question - The limit of 50 visitors' parking permits per household means that socially isolated and vulnerable residents are unable to accommodate visitors as frequently, particularly if on-street parking charges are increased and visitors are unable to afford to park. This impacts negatively on the mental health and well-being of such residents, further increasing social isolation. Community assets, such as community centres, are unable to acquire visitors' parking permits. Volunteers therefore have to pay for parking out of pocket or pass the cost of parking on to community centres, which are run on a shoestring budget. This threatens the existence of community centres and community activities which are a lifeline to local residents. The process of obtaining visitors' parking permits is difficult	Complete	Oct 23

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			<p>and requires excessive and unnecessary levels of verification.</p> <p>Considered Actions:</p> <p>1. Consider raising the number of visitor permits allowed per tenant from 50 to 104 (Covering Weekends)</p> <p>We must take into consideration all permit holders when looking at allocations, if we allowed all residents to be able to purchase more than double their allocation across the city, we would not have enough parking spaces to accommodate all.</p> <p>2. Consider allowing community assets to purchase permits/guest permits for the area they reside in.</p> <p>A parking review is due to take place spring 2024, we will review this point at that time.</p> <p>3. Work on improving the accessibility of purchasing guest permits.</p> <p>Please could we be provided with details of the problems accessing our services.</p> <p>Residents can apply directly through MyAccount for visitor permits, they can also apply by attending either Brighton or Hove's Customer service centres where staff there can assist them with applying.</p> <p>4. Work on preventing reselling of guest permits.</p>		

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			<p>Whilst we are using physical permits it is difficult to stop people reselling them, if we are informed that reselling is happening then we investigate.</p> <p>5. Expanding specialist parking permits (eg. Paramedic)</p> <p>A parking review is due to take place spring 2024, we will review this point at that time.</p>		
EA3	Grant Ritchie to follow up with Janet Gearing regarding continued leak in residents' roof after three repairs	Grant Ritchie	I will contact Janet regarding this repair.	Complete	Nov 2023

